

MANAGING DIRECTOR QUALITY STATEMENT

The aim of SEFAC is to satisfy our Customers requirements whilst supplying technically advanced products as per the Customer's specifications and needs, combined with a competitive prices and supply lead times matching their expectations.

To ensure our Customer satisfaction we will control and monitor our organisation at all levels, which will involve the commitment of every member of staff.

However, I consider myself fully responsible for the implementation of this policy that is why I have decided to structure our organisation and manufacturing process around the standards of ISO 9000.

To succeed in this mission we have defined the guidelines in our day-to-day operations as follows:

- The permanent focus on Customer satisfaction
- A quick answer to our Customer needs
- The continuous respect of Quality principles in our actions, an essential key success factor in the current economical world
- Involvement of everyone in the organisation and human respect in all processes.

I am convinced that SEFAC employees will support this project, establishing a climate of trust and respect with our Customers and suppliers. Doing so will allow SEFAC to remain among the leading suppliers of road and rail lifting systems.

Monthermé, June 30th, 2009

Emmanuel de Rohan Chabot
SEFAC S.A. Chief Executive Officer

